



Parking Citation and Infraction Appeal Processes Frequently Asked Questions

- Q - **What is the difference between a *Parking Citation* and a *Parking Infraction*?**
- A - *Parking Citations* are typically issued in the on-street parking environment. *Parking Infractions* are issued in the off-street environment.
- Q - **Why are parking violations categorized as either *Parking Citation* or *Parking Infraction*?**
- A - The Appeal process for *Parking Citations* is governed by Anchorage Municipal Code (AMC) while *Parking Infractions* are not.
- Q - **If I receive a *Parking Citation* and decide to file an Appeal, am I required to go to court?**
- A - No. Most *Parking Citation* Appeals are resolved in the administrative review phase. If you disagree with the decision made in the administrative review, you may elect to present your case to a magistrate in the District Court.
- Q - **If I receive a *Parking Infraction* and decide to file an Appeal, am I required to appear in court?**
- A - No. There is no provision in the EasyPark Parking Infraction Appeal process which involves the courts.
- Q - **If I choose to go before a Magistrate in the District Court to present my case for dismissal of a *Parking Citation*, how long does it take to obtain a court date?**
- A - There is no need to go to court unless you are dissatisfied with the administrative review decision. In the event you are not satisfied, you may request a court date. The court date will be 6-10 weeks after you submit the request.
- Q - **I received a *Parking Infraction* and filed an Appeal. I received a notice advising me that the decision was made to uphold the violation and fine. I disagree with the Appeal decision and wish to pursue the next step. How do I do this?**
- A - There is no next step in the *Parking Infraction* Appeal process. The written notification of decision is considered final.
- Q - **Where can I go to learn more about Municipal Code and *Parking Citations*?**
- A - Visit www.muni.org and click on “Municipal Code Online”
- Q - **Where can I go to learn more about Municipal Code and *Parking Infractions*?**
- A - Off street parking violations are not regulated by Municipal Code. Rules and rates are determined by the property owner and/or property manager. *Parking Infraction* is simply the descriptive name for off street violations, used by EasyPark.
- Q - **Can I file an Appeal online?**
- A - Yes. You may file either a *Parking Citation* or *Parking Infraction* Appeal at www.easyparkalaska.com in the online services section.



Q - **How long do I have to file an Appeal?**

A - Thirty (30) days from the date the violation was issued.

Q - **I received a *Parking Citation* while using a vehicle that was not registered in my name. I have been informed that I cannot file this Appeal. Why?**

A - The registered owner of the license plate, as recorded by the State of Alaska, Department of Motor Vehicles, is responsible. You may obtain written permission to Appeal by the registered owner on a form provided by EasyPark. For more information, contact us at 276-PARK (7275).

Q - **I received a *Parking Infraction* while using a vehicle that was not registered in my name. Can I file an Appeal?**

A - Yes. No special forms or permissions are required. *Parking Infractions* are not governed by Municipal Codes or State Statutes.

Q - **Can I access my *Parking Citation* and *Parking Infraction* history somewhere?**

A - Yes. There are two ways to do this:

- 1) Create a user account via online services at www.easyparkalaska.com
- 2) Contact EasyPark at 276-PARK (7275) or info@easyparkalaska.com

Q - **Why are some parking violations issued by the Anchorage Police Department (APD) and some by EasyPark.**

A - APD issues *Parking Citations* only. APD may issue *Parking Citations* anywhere in the Municipality, excluding private property, with the exception of handicap parking violations, which APD may enforce anywhere.

EasyPark Parking Enforcement Officers (PEO's) issue *Parking Citations* on street in a limited geographic area downtown. PEO's also issue *Parking Infractions* which may be issued in any EasyPark owned or managed off street parking facility.

Parking Citations are governed by Municipal Code. *Parking Infractions* are not governed by Municipal Code. This distinction fuels the need to handle them separately.

Q - **Who gets the money when I pay a parking fine?**

A - *Parking Citation* fines issued by the Anchorage Police Department are collected by EasyPark and remitted to the Anchorage Police Department. *Parking Citation* and *Parking Infraction* fines issued by EasyPark PEO's are collected and retained by EasyPark.

Q - **Who sets the fines for *Parking Citations* and *Parking Infractions*?**

A - *Parking Citation* fines are determined and regulated by Anchorage Municipal Code. *Parking Infraction* fines are determined and regulated by EasyPark.

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